SADISU HASSAN

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Bold Profile

WEBSITES, PORTFOLIOS, PROFILES

- https://citizen-sadi.github.io/portfolio/

EDUCATION

Frontend Engineer
Codecademy, USA(online), 2023
Web Foundations
HTML
CSS
JavaScript
Git and GitHub
React Framework
Redux
WebApps

Bachelor of Arts: Communication Studies
Pentecost University , Accra, Ghana, December 2018
First Class Honors

- Broadcast, Print, Radio and Online Journalism
- Business Communication Strategy and Public

PROFESSIONAL SUMMARY

With a diverse skill set encompassing computer systems support, network engineering, and communication expertise and over a decade of work experience, I bring a unique blend of technical prowess and creative aptitude to the table.

Driven by a passion for frontend development, I am currently expanding my skill set in this domain as a dedicated student. Through my studies, I am gaining expertise in frontend technologies such as HTML, CSS, and JavaScript, enabling me to create visually compelling and user-friendly web applications.

As a first-class graduate in Communication and Journalism, I possess a strong foundation in effective communication strategies and content creation. Additionally, my proficiency in computer systems support and network engineering allows me to navigate complex IT environments with ease, ensuring seamless operations and optimal performance.

I am eager to contribute my diverse skill set and enthusiasm to a progressive organization that values innovation and continuous growth.

SKILLS

Front-End Web Developer
- HTML coding
- CSS
- Git
- React.JS (studying)

Network Engineering
- Wired & Wireless Networks configuration
- Troubleshooting network issues
- Infrastructure planning and design
- Wireless network set up

Computer Systems Support
- Hardware maintenance
- Hardware structure improvement
- High End Computer Assembling
- IT security regulations

Communication Skills
- Journalistic & Editorial writing
- Public Relations writing
- Sports journalism specialty
- Professional business writing

WORK HISTORY

December 2019 - July 2023
Hexagram Limited - Project/Product Owner & Business strategy, Responsible Roles

- Owned and prioritized product backlog and accelerated team speed by over 25%
- Oversaw entire product deployments from vision and creation to rollout and delivery.
- Supervision of Tech project builds as team lead

- Social Communication Theories and Practice
- Advertising Theories & Practice

Optical Network Proficiency: Information Technology
Tejas Networks, Bangalore, India, October 2015
Optical Fibre Network Technologies
Vendor equipment proficiency

Professional Certification: Computer Networking
Cisco Networking Academy (Affiliate Program), Accra Ghana, August 2010

- Networking for Home and Small Business
- Working from Small - Medium Business & ISP
- Switching and Routing in the Enterprise
- Designing and Supporting Computer Networks

Computer Hardware Architecture & LAN's: Computer Engineering
Vision One Systems I.C.T Centre, Accra, Ghana , April 2005
Diploma in Computer Hardware Architecture
Diploma in Local Area Networking
Diploma in Microsoft Office Suite

LANGUAGES

English
Advanced (C1)

Akan
Advanced (C1)

Samre
Advanced (C1)

HOBBIES

Reading Articles
Watching Tech Reviews
Watching Soccer

- Performed complete manual software testing against pre development requirements
- Testing of software developments releases
- Definition of project scope and feature sets
- Played role in business strategy department
- Coordinated with software developers to create custom applications and trackers to achieve client goals.
- Managed implementation of new features by outlining plans and specifications such as how, where and when each component would work.
- Analyzed user feedback and implemented changes to product design.
- Identified changes in project scope and modified job schedule accordingly.
- Traveled across borders to software development partner to evaluate product creation and point out potential issues.

September 2015 - December 2020
Tech, Centrum Limited - Network/OSP Engineer, Accra, Ghana
Roles

- Provided network support services for devices such as hubs, bridges, routers, and other hardware.
- Assisted with implementation and support of network monitoring tools.
- Supervision of projects
- Involvement in Fibre optic builds
- Management of online hosted domains
- Proving support for clients on cPanel platform
- Troubleshot complex multi-vendor network service provider issues.
- Escalated emergency technical issues beyond knowledge to maintain optimum up-time.
- Performed troubleshooting for Juniper, Cisco, and packet analysis.

February 2015 - December 2018
Personal School Project - News Writer/ Editor, online
Roles

- News reporting
- News editing
- Interview sections
- News blog administration

March 2012 - September 2015
iBurst Africa Ghana Limited - Technical Support Consultant, Accra Ghana
Roles

- Assisted customers in identifying issues and explained solutions to restore service and functionality.
- Used ticketing systems to manage and process support actions and requests, managed over 75 calls a day
- Diagnosed and troubleshot hardware, software and network issues.
- Tested new software and hardware prior to deployment.
- Level 2/3 technical support
- Onsite technical support to resolve network issues
- Onsite Installation of CPE
- All other IT related jobs assigned
- Key Achievements:
- Established good relationship with clients

Playing Soccer

- Reduction of customer complains
- Quick response to customer complains
- Attained status as key member at Customer service/ technical support department

January 2011 - January 2012
Village Group Limited - Information Technology Officer, Winneba, Ghana
Roles

- Management of Company LAN and WAN
- Management of Company Network Infrastructure
- Management of Company's community ISP
- Onsite installation of Wireless Equip (CPE)
- Company and Client Computer repairs
- Key Achievements:
- Stability of company LAN and WAN
- Reduction of customer complains
- Quick response to customer complains
- Worked closely with vendors and technology partners on integrations, infrastructure and enterprise solutions.

August 2005 - November 2009
Brandon Internet Communications, SWISSNET - Project/ Staff Management, Computer Network Administrator, Accra Ghana
Roles

- Fault diagnostics and preliminary cost assessment of the repairs
- Managing the replacement parts in computer systems
- Interacting with Staff members involved in repairs
- Supervision of Company Staff members
- Allocation of work among the staff
- Undertaking Company expansion
- Managing the Establishment of New Branches
- Installation of Operating systems and Application Software on Computers

April 2004 - February 2005
Pizza Internet Cafe - Network and Computer Systems Technician, Accra Ghana
Roles

- Managing and Securing Local LAN
- Securing time code Server
- Installation of Operating systems and Application Software on Computers
- Testing and repairing Computer systems prior to sale
- Acted as sales person from time to time
- Key achievements:
- Very low rate of customer complaints
- Setting up company's Local LAN
- Very good results as temporary sales person